

Call 119 in case of emergency.
You may talk in English.

(Services in Chinese, Korean, Portuguese and Spanish
are also available)

English
えいごばん
英語版

Fire / Traffic accident / Serious injury / Sudden illness



↓ In such cases,



Dial 119

"Eigo onegai-shimasu.
(English please)"

(Please say it in
Japanese if possible.)

↓
You will be connected to an English operator. (24 hours)

↓
Please talk in English.



↓
An ambulance/fire engine will arrive shortly.



Ambulances and fire engines are not
charged. In an emergency, don't
hesitate to call 119.